

Medical University Hospital Authority Center for Telehealth
Evaluation of the Telehealth Alliance 2.4 calendar

3/1/2015 to

The Robert Wood Johnson Foundation/The Pennsylvania State University. 5/12/14 to 5/31/15
Evaluation of the Aligning Forces for Quality Initiative. Subcontract: MUSC Site Principal
Investigator \$21,836

Refereed Publications

- Johnson, E.E., Simpson, A.N., **Harvey, J.B.**, Simpson, K.N. (2016). Bariatric surgery implementation trends in the USA from 2002-2012. *Implementation Science*, 11(21).
- McHugh, M., McClellan, S., **Harvey, J.**, Kang, R., Shi, Y., Fareed, N., Shortell, S., and Casalino, L. (In-Press). Using Multi-Stakeholder Alliances to Accelerate the Adoption of Health Information Technology. *Healthcare: The Journal of Delivery Science and Innovation*
- McHugh, M., **Harvey, J.**, Hamil, J., Verevkina, N., Alexander, J., and Scanlon, D. (2016). Impact of the Affordable Care Act on health care alliances' quality improvement Efforts. *The Joint Commission Journal on Quality and Patient Safety*, 42(3), 137-145. PMID: 26892703
- Duckett, P., Hamil, J., Kang, R., **Harvey, J.**, and McHugh, M. (In Press). Investigating a Multi-stakeholder Alliance Approach to Reducing Hospital Readmissions. *The Journal for Healthcare Quality*
- McHugh, M., **Harvey, J.**, Kang, R., Shi, Y., and Scanlon, D. (In Press). Measuring the dose of community-level quality improvement interventions. *Medical Care Research and Review*, 73(2), 227-246.
- Johnson, E.E., Simpson, A.N., **Harvey, J.B.**, Lockett, M.A., Byrne, K.T., and Simpson, K.N. (2016). Trends in Bariatric Surgery, 2002-2012: Do Changes Parallel the Obesity Trend? *Surgery for Obesity and Related Diseases*, 12(2), 398-404 PMID: 26707931
- McHugh, M., **Harvey, J.**, Shi, Y., Kang, R., and Scanlon, D. (2016). Community-level quality improvement and the patient experience for chronic illness care. *Health Services Research*, 51(1), 76-97. PMID: 25989319
- McHugh, M., Shi, Y., Ramsey, P, **Harvey, J.**, Casalino, L., Shortell, S., and Alexander, J. (2016). Patient Centered Medical Home Adoption: Results from Aligning Forces for Quality. *Health Affairs*, 35(1), 141-149. PMID: 26733712
- Mittler J., O'Hora J., **Harvey J.**, Press M., Volpp K. and Scanlon D. (2013). Turning health reform's hospital readmission reduction policies into results: Early

insights from the field. *Population Health Management*. 16(4), 255-260. PMID: 23437868

McHugh, M., **Harvey, J.**, Asayev, D., Alexander, J., Beich, J., and Scanlon, D. (2012). Approaches to improving the quality of healthcare delivery by multi-stakeholder alliances. *Am J Manag Care*, 6(Suppl),156-162. PMID: 23286711

Harvey, J., Beich, J., Alexander, J., and Scanlon, D. (2012). Building the scaffold to improve health care quality in Western New York. *Health Affairs*, 31(3), 636-641. PMID: 22392675

Alexander, J. A., Hearld, L. R., Mittler, J. N. and **Harvey, J.** (2012). Patient–physician role relationships and patient activation among individuals with chronic illness. *Health Services Research*, 47(3), 1201-1223. PMID: 22098418

Abstracts

Harvey, J., McHugh, M., and Scanlon, D., (In-Press). The influence of local context on multi-stakeholder alliance quality improvement activities. *Implementation Science*.

Issue Briefs, Reports, and Commentaries

Harvey, J. (In-Press). Capsule commentary on Luo et al. A comparison of health plan-and provider-delivered chronic care management models on patient clinical outcomes. *Journal of General Internal Medicine*.

Harvey, J., McHugh, M., Lunders, C., Alexander, J., and Scanlon, D. (2014). Multi-stakeholder alliance contributions to the spread of health care quality improvement programs. Submitted to The Robert Wood Johnson Foundation.

Scanlon, D., Mittler, J., O’Hora, J., **Harvey, J.**, Volpp, K., and Press, M. (2011). The STate Action on Avoidable Rehospitalizations (STAAR) Evaluation Report 2009 – 2011. Submitted to The Commonwealth Fund.

Manuscripts Under Peer Review

Harvey, J., McHugh, M., Hamil, J., and Scanlon, D. “Multi-stakeholder approaches to improving healthcare quality: A systematic review of the literature” *Under review at MCRR, December 31, 2015*

Porter, M., **Harvey, J.**, Gavin, J., Carpenter, M., Cummings, K.M., Pope, C. & Diaz, V. “A qualitative study to assess factors supporting tobacco use in a homeless population.” Submitted to the *Journal of Healthcare for the Poor and Underserved*. April 2016

Manuscripts in Progress

Harvey, J., McHugh, M, and Scanlon, D. “Evaluating community approaches to improving healthcare outcomes: A multiple-case study”

Baker, A. and **Harvey, J.** “Benefits and barriers to credentialing by proxy”

McHugh, M., Hamil, J., **Harvey, J.**, Kang, R., Shi, Y. and Scanlon, D. “Improving Care Delivery at the Community Level: An Examination of the AF4Q Legacy”

McSwain, D.S., Yeager, B., Cramer, C., and **Harvey, J.** “The impact of telemedicine on pediatric critical care triage.”

Welch, B. and **Harvey, J.** “Analysis of the Direct to Consumer Telehealth Survey”

Peer Reviewed Conference Presentations

Baker, A. and **Harvey, J.** (2016). “Benefits and barriers to credentialing by proxy” Poster presented at the American Telemedicine Association Annual Meeting, Minneapolis, MN. (Baker presenter).

Harvey, J., Cramer, C., Yeager, B., Green, T., McSwain, D.S. (2016). The impact of telemedicine on pediatric critical care triage. Poster presented at the MUSC Pediatric Research Day, Charleston SC. (Harvey Presenter)

Harvey, J., McHugh, M., and Scanlon, D., (2015). The influence of local context on multi-stakeholder alliance quality improvement activities. Panel presentation at the IHI Annual Scientific Symposium, Orlando, FL (Harvey Presenter)

Harvey, J., Hamil, J. McHugh, M., and Scanlon, D., (2015). The impact of multi-stakeholder approaches to improving care delivery: A systematic review. Panel presentation at the IHI Annual Scientific Symposium, Orlando, FL (Harvey Presenter)

McHugh, M., **Harvey, J.**, Kang, R. Shi, Y. and Scanlon, D., (2015). Measuring the dose of quality improvement interventions. Poster presented at the 21st Institute for Healthcare Improvement Scientific Symposium. (Harvey Presenter)

McHugh, M., **Harvey, J.**, Kang, R. Shi, Y. and Scanlon, D., (2015). Measuring the dose of quality improvement interventions. Poster presented 8th annual Conference on the Science of Dissemination and Implementation. Washington, DC (McHugh Presenter).

Harvey, J., McHugh, M., and Scanlon, D., (2015). The influence of local context on multi-stakeholder alliance quality improvement activities. Presentation presented at the 8th Annual Conference on the Science of Dissemination and Implementation. Washington, DC (McHugh Presenter).

Johnson, E., Simpson, A., **Harvey, J.**, Simpson, K. (2015). Diffusion of a surgical innovation: Identifying contextual factors with big data. Poster presented at the 8th Annual Conference on the Science of Dissemination and Implementation. Washington, DC (Johnson presenter).

- Baker, A. and **Harvey, J.** (2015). “Benefits and barriers to credentialing by proxy” Poster presented at the 4th Annual Telehealth Summit of South Carolina, Columbia, SC. (Baker presenter).
- Porter, M., Diaz, V., **Harvey, J.**, Gavin, J. (2015). A Qualitative study to explore tobacco use and cessation in a homeless population. Presentation at the 2015 NAPCRG Annual Meeting, Cancun, Mexico. (Porter presenter).
- Johnson, E., Simpson, A., **Harvey, J.**, Simpson, K. (2015). Diffusion of a Surgical Innovation: Bariatric Surgery in the US from 2002-2012. Paper presented at the Academy Health Annual Research Meeting, Minneapolis MN. (Johnson presenter).
- Duckett, P., Hamil, J., Kang, R., **Harvey, J.**, and McHugh, M. (2015). Investigating a Multi-stakeholder Alliance Approach to Reducing Hospital Readmissions. Paper presented at the Academy Health Annual Research Meeting, Minneapolis, MN (Duckett presenter).
- McHugh, M., **Harvey, J.**, Hamil, J., Verevkina, N., Alexander, J., and Scanlon, D. (2015). Impact of The Affordable Care Act on health care alliances’ quality improvement efforts” Poster presented at the Academy Health Annual Meeting, Minneapolis, MN (Harvey presenter).
- Harvey, J.**, Simpson, A., Kazley, A. (2015). The impact of advance electronic medical records on hospital length of stay. Poster presented at the Academy Health Annual Research Meeting, Minneapolis, MN (Harvey presenter).
- McHugh, M., **Harvey, J.**, Hamil, J., Shi, Y., Kang, R., Rodriguez, H., and Jean-Jacques, M. (2015). Impact of Community-Wide Quality Improvement on Care Management Processes Used by Medicaid-Heavy Physician Practices. Poster presented at the Academy Health Annual Meeting, Minneapolis, MN (Harvey presenter).
- McHugh, M., Shi, Y., McClellan, S., Shortell, S., Fareed, N., **Harvey, J.**, Ramsey, P., Casalino, L. (2015). Using multi-stakeholder alliances to accelerate the adoption of health information technology. Poster presented at the Academy Health Annual Conference, Minneapolis, MN (McClellan presenter).
- McHugh, M., **Harvey, J.**, Hamil, J., Alexander, J., and Scanlon, D. (2014). “Impact of federal healthcare reform on local quality improvement efforts” Poster presented at the Institute for Healthcare Improvement’s Annual Forum Scientific Symposium, Orlando FL (Harvey presenter).
- Scanlon, D., **Harvey, J.**, McHugh, M., Hamil, J., Shi, Y., Kang, R., Rodriguez, H., and Jean-Jacques, M. “Impact of Community-Wide Quality Improvement on Care Management Processes Used by Medicaid-Heavy Physician Practices” (2014). Paper presented at the Institute for Healthcare Improvement’s Annual Forum Scientific Symposium, Orlando

FL (Scanlon presenter)

McHugh, M., **Harvey, J.**, Shi, Y., Kang, R., and Scanlon, D. (2014). Measuring the dose of community-level quality improvement interventions. Paper presented at the American Evaluation Association Research Meeting, Denver CO (McHugh presenter)

Harvey, J., McHugh, M., Alexander, J., and Scanlon, D. (2014). The spread of quality improvement programs within communities by multi-stakeholder alliances. Poster presented at the Academy Health Annual Research Meeting, San Diego CA.

Harvey, J., and Scanlon, D. (2014). Developing a community approach to improve healthcare outcomes. Poster presented at the Academy Health Annual Research Meeting, San Diego CA

McHugh, M., **Harvey, J.**, Shi, Y., Kang, R., and Scanlon, D. (2013). Measuring the dose of community-level quality improvement interventions. Paper presented at the Academy Health Annual Research Meeting, San Diego CA (McHugh presenter)

Harvey, J., McHugh, M., Shi, Y., Kang, R., and Scanlon, D. (2013). Measuring the dose of community-level quality improvement interventions. Paper presented at the Institute for Health Care Improvement's (IHI) Annual Forum Scientific Symposium, Orlando FL. (presenter)

Scanlon, D., **Harvey, J.**, Shi, Y., Kang, R., and McHugh, M. (2013). Impact of a community-wide quality improvement initiative on chronic illness care. Paper presented at the Institute for Health Care Improvement's (IHI) Annual Forum Scientific Symposium, Orlando FL. (Scanlon presenter)

O'Hora, J., Mittler, J., **Harvey, J.**, and Scanlon, D. (2012). The likely effect of healthcare readmissions policies: What policy makers and practitioners need to know. Poster presented at the Academy Health Annual Research Meeting, Orlando FL. (O'Hora presenter)

Harvey, J., Beich, J., Alexander, J., and Scanlon, D. (2011). Moving quality to the community-level: The challenges and possibilities of taking improvement efforts outside the walls of individual health care organizations. Presented at the American Evaluation Association (AEA), Anaheim CA. (Harvey presenter)

Harvey, J. (2007). Pay for performance programs: Are they the solution to our health care problems? Paper presented at the American College of Healthcare Executives (ACHE) Congress on Healthcare Leadership, New Orleans LA. (Harvey presenter)

Invited Conference/Meeting Presentations

Scanlon, D., **Harvey, J.**, Reid, A., and Parry, G. (2013). Evaluation of spread initiatives. Break-out session presented at the Institute for Health Care Improvement's (IHI) Annual Forum, Orlando FL.

Booker, S., **Harvey, J.**, K, T., and McShane, M. (2011). Facilitating interdisciplinary quality improvement projects. Poster presented at the Center for Integrated Healthcare Delivery Systems Conference, University Park, PA. (Harvey presenter)

Harvey, J., Scanlon, D., McShane, M., and Cherry, R. (2010). Pennsylvania State University Open School Chapter. Poster presented at the Institute for Health Care Improvement (IHI) Annual Forum, Orlando FL. (Harvey presenter)

Harvey, J. (2008). Health Care Administration. Presented at the Institute for Healthcare Improvement (IHI) Health Professions Education Collaborative, Cambridge, MA. (Harvey presenter)

Teaching Experience

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| 2014-Present | Medical University of South Carolina <ul style="list-style-type: none">• HAP 632 Quality Management of Healthcare Services (2015, 2016)• DHA 864 Quality Improvement (2014)• DHA 866 Applied Research: Qualitative Research and Survey Design (2014, 2015) |
| 2006 – 2007 | Graduate Teaching Assistant, Oregon State University <ul style="list-style-type: none">• H210 Introduction to Health Services and Organizations, Course Instructor (2006, 2007) |

PhD and DHA Thesis Committees

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| 2015-current | Kim Dawson, DHA Committee Member |
| 2015-current | Tokunbo Olukoya, DHA Committee Chair |
| 2015-current | Carol Mullis, DHA Committee Chair |
| 2015-2016 | Adam Higman, DHA Committee Chair |
| 2015-current | Alan Kent, DHA Committee Chair |
| 2015-2016 | Angela Joyner, DHA Committee Member |
| 2014-2015 | Cherlene Lenker, DHA Committee Member |
| 2014-2015 | Jason Howe, DHA Committee Member |
| 2014-2015 | Jude Ade, DHA Committee Member |
| 2014-2015 | Matthew Van Patton, DHA Committee Member |
| 2014-2015 | Stefanie Corbett, DHA Committee Member |
| 2014-2014 | Emily Johnson, PhD Committee Member |

Awards

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| 2010 | Center for Integrated Healthcare Delivery Systems (CIHDS) Scholar |
| 2007 | American College of Healthcare Executives (ACHE), Student Essay Competition in Healthcare Management Graduate Division 3 rd Place |
| 2007 | Oregon State University, Oregon Laurels Scholarship |

Referee/Reviewer

2016 BMC Health Services Research
2015 Critical Care Medicine
2015 Sage Open (Article Editor)
2015, 2016 Journal of General Internal Medicine
2015 Academy for Healthcare Improvement Annual Scientific Meeting
2013 Journal-Evaluation and Program Planning

Other Professional

2016 Faculty Advisor Clarion Case Competition
2016 MUSC Center for Global Health Pilot Projects Grant Reviewer
2015 MUSC College of Health Profession Seed Grant Reviewer
2014 The Pennsylvania State University, Certificate in Online Teaching

Committees and Advisory Boards

2015- MUSC Faculty Senate
2015- MUSC Faculty Senate Institutional Advancement Committee
2015- MUSC Interprofessional/Interdisciplinary Advisory Council
2015- Faculty Advisor Institute for Health Care Improvement Open School: Low
Country Chapter
2014- MUSC College of Health Professions Nominations and Elections
Committee
2014- MUSC College of Health Professions Strategic Planning Committee
2014- MHA Applications Committee
2014-2015 MHA Director Search Committee
2014- MUSC College of Health Professions Anniversary Committee
2014-2015 MUSC College of Health Professions Faculty Evaluation Committee
2003-2005 Oregon State University, Health Care Administration Program Advisory
Board Member

Professional Memberships

2009- Academy Health
2011- American Evaluation Association