This one day course is designed for the dental team emphasizing dentists, prosthodontists, and maxillofacial prosthodontists to review medical and dental billing for medically necessary dental treatment including general dentistry, prosthodontics, and maxillofacial prosthodontics. It will be held in beautiful Charleston, South Carolina. It's highly recommended that both doctors and staff attend.

Includes course materials, breakfast, and lunch.

**Course Director**

**Betsy K. Davis, D.M.D., MS**  
Wendy & Keith Wellin Endowed Chair in Maxillofacial Prosthodontics and Dental Oncology  
Professor  
Medical Director, Maxillofacial Prosthodontics  
MUSC Otolaryngology - Head & Neck Surgery

**Topics**

- Precertification
- Financial counseling
- Coding
- Reimbursement
- Compliance
- Managed care
- Billing
- Doctor/Staff roles
- Dictation templates
- Facility/supply billing
- Integration of maxillofacial prosthodontic billing into the hospital system

**Objectives**

Upon completion of this course participants should be better able to:

1. understand the differences of medical and dental billing with respect to professional charges and facility/supply charges.
2. become familiar with precertifications and precertification letters.
3. understand the role of financial counseling, coding, reimbursement, compliance, and managed care in a dental practice.

**MUSC Speakers**

**Donna Cade**  
Central PreCertification Specialist

**Amanda Lilienthal**  
Revenue Cycle Analyst

**Rebecca Morrison Mauldin**  
Patient Access Financial Representative

**Becky Walker**  
Practice Plan Analyst

**Tessa Whitworth**  
Fiscal Analyst III

**Amber Young**  
Special Guest

For additional information please contact  
Julie Taylor 843-876-0943  taylojul@musc.edu  
musc.edu/ent

February 28 to March 4, 2018  
charlestonwineandfood.com
# Agenda

<table>
<thead>
<tr>
<th>Time</th>
<th>Session</th>
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<tr>
<td>7:30 - 8 a.m.</td>
<td>Registration &amp; breakfast</td>
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| 8 - 8:10 a.m. | The Patient Perspective  
• The patient experience:  
• Registration - medical & dental  
• Diagnosis  
• Office visits - medical & dental  
• Dictation templates  
• CPT codes 21076-21089  
• MFP CPT codes predetermination  
• Head & neck cancer  
• Diabetes  
• Cardiac conditions  
• Transplants  
• Bone marrow transplants  
• Osteonecrosis  
• Craniofacial conditions  
• Ectodermal dysplasia  
• Amelogenesis imperfecta  
• Appeal letters  
• Approval Process  
• Billing for medical & dental |
| 8:10 - 12 p.m. | Billing Process Overview: The Role of Each Team Member  
• Dr. Betsy Davis |
| 12 - 1 p.m. | Lunch                                                                                      |
| 1 - 1:30 p.m. | The Pre-Certification Protocol  
• Donna Cade |
| 1:30 - 2 p.m. | Financial Counseling/Waivers  
• Rebecca Morrison Mauldin |
| 2 - 2:30 p.m. | Revenue Cycle  
• Amanda Lilienthal, Becky Walker |
| 2:30 - 3 p.m. | Hospital/Facility Billing  
• Tessa Whitworth |
| 3 - 4 p.m. | Question & Answer Session                                                                 |
| 4 p.m. | Adjourn                                                                                   |