FRIDAY, SEPTEMBER 29, 2017
8:00 a.m. Storm Eye Auditorium
Speaker: Ryan Byrne, MD
Child and Adolescent Psychiatrist
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A PSA for the PSO
(A public service announcement for the patient safety organization)

“We ought not to look back unless it is to derive useful lessons from past errors, and for the purpose of profiting by dear-bought experience.”
-George Washington

What is a “PSO”?
“The Patient Safety and Quality Improvement Act of 2005 (Patient Safety Act) authorized the creation of PSOs to improve quality and safety by reducing the incidence of events that adversely affect patients.” Catalogued by the Agency for Healthcare Research and Quality, PSOs “…attest to having expertise in identifying the causes of, and interventions to reduce the risk of, threats to the quality and safety of patient care.”

How do PSOs work?
The Patient Safety Act provides legal confidentiality protections that permit participants to openly share and disseminate information on patient safety threats identified at member institutions, as well as approaches identified for reducing or mitigating those threats. Put simply, when something “goes wrong” at one institution, all institutions can learn from the event and the “fixes” implemented. In many cases, organizations share “near misses” – errors that never even reached a patient, but which represent key opportunities to learn before harm occurs.

How will MUSC Children’s Hospital interact with the CHA PSO?
In 2017, MUSC Children’s Hospital joined the Child Health Patient Safety Organization (PSO). As a member, MUSC Children’s joins a weekly “Safety Huddle” at which all member children’s hospitals report out harm or near miss episodes from the prior week, as well as request help from the group with problem-solving complex safety challenges. Additionally, twice each month the PSO hosts “Safe Table” sessions, at which safety challenges are discussed in greater depth and solutions shared across sites.

Along with almost 60 nationwide PSO participants (see map), MUSC Children’s is expanding its efforts to enhance safety, both for our patients and those who serve them, as well as continuing to strengthen our safety culture. By “sharing seamlessly and stealing shamelessly,” all PSO participants accelerate their journey toward the shared goal of eliminating all unnecessary harm from pediatric healthcare.

1 For more, see: https://www.pso.ahrq.gov/faq