### Case Study

91 yo woman with urinary frequency, Hx HBP, diabetes, osteoarthritis, atrial fibrillation heart condition, dementia

#### Issues
- UTI
- HBP
- Diabetes
- Arthritis
- Dementia
- Medications
- Preventive care

#### Tasks to Care of Her
- DX, Rx (diagnoses/prescriptions)
- Blood pressure, pulse
- Hemoglobin A1C test, foot, eye exams
- Education/home-management
- Exam, X-rays, Rx
- Evaluation, Behavior, caregiver, ADs
- Reconcile medications, Refills, labs (and assist from CMA/LPN)
- Complex/High risk regimen (and assist from PharmD)
- Falls, vision (RN or CMA/LPN)
- dT, Flu shot, Pnvx

#### Team Players in Patient Centered Medical Home
- certified medical assistant/Licensed practical nurse
- physician/resident/physician's assistant
- Registered nurse
- PharmD

Other teams players include schedulers, clinical administrative support, outreach patient navigator, social workers and the patient.