Coupons & Promotional Codes:

You may not use coupons or promotional codes toward the purchase of gift cards, refurbished or open-box returned product, shipping & handling or sales tax. Additionally, coupons and promotional codes may not be used towards the purchase of any of the products listed here.

Coupons and promotional codes are non-transferable, may only be used once and may not be redeemed for cash or credit. Coupons must be surrendered at time of redemption at Sony Stores, and unique coupon codes must be provided at time of redemption through the Website and Sony Store location. Coupons and promotional code offers are void where prohibited, taxed or restricted by law. Lost coupons and promotional codes cannot be replaced. Coupon and promotional code offers are valid only in the United States, including territories. If you have questions regarding a coupon or promotional code, please call 1-888-900-8873. Coupon/promotional code programs may be terminated or modified by Sony at any time in its sole discretion. Unless otherwise permitted by the terms of the promotional offer, limit of one coupon/promotional code per purchase applies.

Product Registration

Please make sure your desired spelling is correct as shown. Products which are engraved cannot be returned. The 30 day return period does not apply to engraved products. These products MAY NOT be returned for refund or exchange unless they contain defects in materials or workmanship or are otherwise returnable under applicable warranty provisions. Sony's limited warranty does not cover replacement of engraving. In the event your engraved product receives service under Sony's limited warranty or any extended service plan offered by a third party, use of necessary replacement parts may eliminate the engraving on the product.

Registration Deadline

Warranty Validation

Return Policy

Sony's return policy allows for most products purchased directly from the Sony Store and shipped to locations in the United States to be returned by you after obtaining a Sony return authorization number (RAA) during the 30 day return period following date of shipment by Sony for a refund of purchase price actually paid. You may also return your Sony Store purchase to any Sony Store retail location with your order confirmation document. Movies, music, game hardware, games, software, professional products, gift cards, engraved products and 500mm super telephoto lens (SAL500F40G) are final sales and can only be exchanged for the same product if defective. If you have received damaged, defective or incorrectly shipped merchandise, please notify Sony Customer Care within 10 days. The RAA number may be obtained by calling Sony Customer Care at 1-877-244-9959, and must be noted on the outside of the returned product's container. Products must be returned in the original packaging. Shipping and handling charges are not refundable. 15% restocking fees may apply. RAA's are valid for only 14 days from issuance. You are responsible for and must pay all shipping charges and you shall assume all risk of loss or damage to product while in transit to Sony. If you return product to Sony after expiration of the 14 day issuance period, or with original packaging, Sony retains the right to either refuse delivery of such return or charge you a restocking fee. Please allow up to eight weeks for Sony to credit your account.

Sony's limited warranty terms and conditions do not cover replacement of engraving. In the event your engraved Product receives service under Sony's limited warranty or any extended service plan, use of necessary replacement parts may eliminate the engraving on the product.

Shipping and Handling/Risk of Loss:

Except for products shipping to Mexico, product prices do not include shipping and handling. Sony will use its discretion in selecting a reputable carrier and appropriate means of shipment. Risk of loss or damage to Products in transit is yours. In the event of Product damage or loss during transit, it is your responsibility to file a claim with the carrier.

Limitation of Liability:

Both your and Sony's liability shall be limited to the price paid for product. In no event shall either you or Sony be liable to the other for any indirect, special, incidental or consequential damages resulting from performance or failure to perform under this Agreement, or from the furnishing, performance or use of any goods or service sold pursuant hereto, whether due to a breach of contract, breach of warranty, residence, or otherwise. NEITHER YOU NOR SONY SHALL HAVE ANY LIABILITY TO THE OTHER FOR INDIRECT OR PUNITIVE DAMAGES OR FOR ANY CLAIMS BY ANY THIRD PARTY EXCEPT AS EXPRESSLY PROVIDED HEREIN.

Taxes:

Except for products shipping to Mexico, prices do not include any sales, local or other similar taxes. Where applicable, taxes will be shown on and added to your invoice. All such taxes shall be paid by you.

Resale:

You certify and agree that you are purchasing Product(s) for your own personal use only and not for resale. You shall not resell or remove components from Product for resale.

Technical Support

Other Locations for Support

Repair Locations

Drivers & Software

Manuals, Spec's & Warranties

Replacement Parts & Accessories

You and Sony agree that all Disputes shall be resolved exclusively through binding arbitration. YOU UNDERSTAND AND ACKNOWLEDGE THAT BY AGREEING TO ARBITRATION, YOU ARE GIVING UP THE RIGHT TO LITIGATE (OR PARTICIPATE IN AS A PARTY OR CLASS MEMBER) ANY DISPUTES IN COURT. You also agree that ANY ARBITRATION PROCEEDING WILL ONLY CONSIDER YOUR INDIVIDUAL CLAIMS, AND BOTH PARTIES AGREE NOT TO HAVE ANY DISPUTE HEARD AS A CLASS ACTION, REPRESENTATIVE ACTION, CONSOLIDATED ACTION, OR PRIVATE ATTORNEY GENERAL ACTION. Despite the above, you have the right to litigate any Dispute on an individual basis in small claims court or other.
similar court of limited jurisdiction, to the extent the amount at issue does not exceed $15,000, and as long as such court has proper jurisdiction and all other requirements (including amount in controversy) are satisfied.

Arbitration Instructions. To begin Arbitration, either you or Sony must make a written demand to the other for arbitration. The Arbitration will take place before a single arbitrator. It will be administered in keeping with the Expedited Procedures of the Commercial Arbitration Rules, and the Supplementary Provisions for Consumer-Related disputes when applicable ("Rules") of the American Arbitration Association ("AAA") as in effect when the claim is filed. You may get a copy of AAA's Rules by contacting AAA at (800) 778-7879 or visiting www.adr.org. The filing fees to begin and carry out Arbitration will be shared between you and Sony, but in no event shall your fees ever exceed the amount allowable by the special rules for Consumer Disputes provided for by AAA, at which point Sony will cover all additional administrative fees and expenses. This does not prohibit the Arbitrator from giving the winning party their fees and expenses of the arbitration when appropriate pursuant to the Rules. Unless you and Sony agree differently, the arbitration will take place in the county and state where you live, and applicable federal or state law shall govern the substance of any Dispute during the arbitration. However, the Federal Arbitration Act, 9 U.S.C. § 1, et seq., will govern the arbitration itself and not any state law on arbitration if you purchase the Product in the United States, but subsequently live outside of the United States, arbitration will take place in the county in which you purchased the Product. The Arbitrator's decision will be binding and final, except for a limited right of appeal under the Federal Arbitration Act. The arbitrator may award declaratory or injunctive relief only to the extent necessary to provide relief warranted by that party's individual claim, and any court with jurisdiction over the parties may enforce the arbitrator's decision.

Opt-Out Instructions. If YOU DO NOTwish TO BE BOUND BY THE BINDING ARBITRATION PROVISION, THEN: (1) you must notify Sony in writing within 30 days of the date you purchased the product; (2) your written notification must be mailed to Sony Electronics Inc., 1895 Do Via Esperante, MC 1905, San Diego CA 92127, Attn: Legal Department; and (3) your written notification must include: (a) your NAME, (b) your ADDRESS, (c) the DATE you purchased the product, and (d) a clear statement that "YOU DO NOT WISH TO RESOLVE DISPUTES WITH ANY SONY ELECTRONICS ENTITY THROUGH ARBITRATION AND/OR BE BOUND BY THE CLASS ACTION WAIVER.

Signature Required:

The section headings used herein are for convenience or reference only and do not form a part of these terms and conditions, and no construction or inference shall be derived therefrom.

Not Available for Signature:

The Products are not authorized for use as critical components in life support systems or environments where failure to perform can reasonably be expected to cause significant injury to users or others.

Tracking an Order:

Force Majeure:

Sony shall not be liable for any delay or failure in performance caused by or resulting from acts of God, fire, flood, accident, riot, war, government intervention, embargoes, strikes, labor difficulties, equipment failures, or any other causes beyond the control of Sony. Quantities are subject to availability. In the event of shortage, Sony may allocate sales and deliveries in its sole discretion.

Your Account:

Waiver/Availablity:

Failure of Sony to insist upon strict performance of any provisions hereof shall not be deemed a waiver of its right and remedies. If any provision of this Agreement is deemed by a court to be unenforceable, the remainder shall stay in effect.

Entire Agreement:

These terms and conditions constitute the entire and exclusive agreement between you and Sony concerning the Products and your purchase hereunder and supersede any and all statements, agreements, writings, oral or written, between you and Sony.

Trademark:

the trademark "SONY" and any other product names, service names or logos of SONY used, quoted and/or referenced in this Web site are trademarks or registered trademarks of Sony Corporation or any of its affiliates. Other product names and/or company names used in the website may be protected as their trademarks and/or trade names. Microsoft, Windows, Windows Vista, Excel, Windows Media and Live Without Walls, and the Windows logo are trademarks or registered trademarks of Microsoft Corporation in the United States and/or other countries Intel, the Intel logo, Intel Inside, Intel Core, UltraBook, and Core Inside are trademarks of Intel Corporation in the U.S. and/or other countries Google, Google TV, Google Maps, Google Chrome, Gmail, Google Books, Google Earth, Google Chrome, YouTube, Picasa, Android, Android Market, the Google TV, YouTube, Android and Android Market logos are trademarks of Google Inc. Facebook and the Facebook logo are trademarks of Facebook, Inc. Twitter, the Twitter logo, Tweet, and Tweet bird are trademarks of Twitter, Inc. in the United States and other countries. Skype and the Skype logo are trademarks of Skype Limited. Apple, Macintosh, Mac, Mac OS, iMac, iPod, iPad, iPad classic, iPod touch, iPod nano and iPod shuffle, iMacs and iMac line are trademarks of Apple Inc., registered in the U.S. and other countries. Netflix and the Netflix logo are registered trademarks of Netflix, Inc. Slack and the Slack logo are trademarks of Slack, Inc. Vudu and the Vudu logo are trademarks of Vudu, Inc. Hulu and the Hulu logo are trademarks of Hulu, Inc. Pandora is a trademark of Pandora Media, Inc. Amazon Video On Demand is a trademark of Amazon in the U.S. and/or other countries. AT&T and the AT&T Globe logo are trademarks of AT&T Intellectual Property, Verizon Wireless is a trademark of Verizon Trademark Services, LLC. Bluetooth and the Bluetooth logo are trademarks of Bluetooth SIG, Inc. Qualcomm and Snapdragon are registered trademarks of Qualcomm Incorporated. Adobe, the Adobe PDF logo, Creative Suite, Photoshop, Premiere and Acrobat are registered trademarks of Adobe Systems Incorporated in the United States and/or other countries. Norton and Norton Internet Security are trademarks owned by Symantec Corporation or its affiliates in the U.S. and other countries. Carl Zeiss, Vario-Sonnar, and Vario- Tessar are registered trademarks of Carl Zeiss, Inc. HDMI and High Definition Multimedia Interface are trademarks of HDMI Licensing LLC. Blu-ray Disc, Blu-ray 3D, the Blu-ray Disc and Blu-ray 3D logos are trademarks of the Blu-ray Disc Association. Dolby and the double-D symbol are registered trademarks of Dolby Laboratories. QUMA is a registered trademark of the Digital Living Network Alliance.

Email Subscriptions:

Sony Store Campuses Program

Eligibility:

The following individuals are eligible to make purchases through the Sony Store Campus Store and receive discounts:

- All faculty and staff members from an accredited college or university in the United States
- All students currently attending or accepted into an accredited college or university in the United States.

* All parents and legal guardians purchasing on behalf of their child who is a student currently attending or accepted into an accredited college or university in the United States.
* All teachers and staff members from a public or private K-12 institution in the United States, including homeschool teachers
* Currently serving elected or appointed School Board members and PTA or PTO executives are also eligible.

Sony's Education Program cannot be combined with any other purchase program available through the Sony Store.

Eligible Products:

Sony Store provides education discounts on select Sony products and accessories. The Sony Store education discount and product selections are subject to change at any time.

Purchase Quantity:

Customers eligible to purchase from the Sony Student Store will be allowed to purchase any item in the store in quantities that are reasonable for personal use each academic year.

Miscellaneous:

The above purchases can be made at the Website or through a retail Sony Store. Total product quantities remain the same regardless of where your purchase is made.

Laboratory discounts are not available for other product purchases. The Sony Store education discount is subject to change at any time.

Qualifying purchases can be made at the Website or through a retail Sony Store. If you do not agree to the terms of this offer and the Terms and Conditions applicable to all Sony Store purchases, you may not participate in this offer. Sony reserves the right to modify or terminate this program at any time.

The schools listed on Sony Store's Campus Program registration page are listed for informational purposes only. The fact that a particular school is listed is not necessarily an indication or statement that Sony Electronics Inc. endorses, is affiliated with or has a relationship, contractual or otherwise, with such school.

Sony routinely audits the purchase of customers at the Sony Student Store to ensure that all purchase conditions have been observed. Should Sony discover that you have not observed all of applicable conditions, you authorize Sony to:

For orders placed using a credit card, to change your credit card the difference between the amount paid for the delivered goods and the price that Sony charges the general public for the same goods at the Sony Store, in effect on the date that you placed your order, and

For orders paid for by a means other than credit card, to invoice you for the difference between the amount you paid for the delivered goods and the price that Sony charges the general public for the same goods at the Sony Store, payable in 15 days from the date of the invoice, and should you fail to pay the invoice when due, institute legal action against you in a court of competent jurisdiction with the prevailing party entitled to attorney's fees.

Sony Store's Employee and Military Purchase Programs

The Employee Purchase Program (EPP) is a benefit provided by Sony Electronics Inc. to current employees, contractors, and members of participating companies, government entities, and other organizations. The Program is intended solely for personal use. EPP members are allowed to purchase up to $10,000 per calendar year.

EPP Discounts are not available for PlayStation® systems, PlayStation products, Sony mobile phones, cameras, music, games, Extended Service Plans and installation services. In addition the following products listed here are not eligible for EPP discounts. Other products may be excluded from the program discount in addition to those listed here:

Employee Purchase Program discounts may not be combined with other promotional offers, discounts, bundles or applied to previous orders. Valid while supplies last. Offer is subject to change, including termination, without notice.

Patent Notice

One or more patents may apply to this website, including without limitation. U.S. Patent Nos. 5,529,490; 5,761,649; 7,908,173; and 7,908,176.

Disclaimer

Prices do not include tax or shipping. Reseller prices may vary. Specifications, availability, prices and terms of offer are subject to change without notice. Sony is not responsible for photographic, typographical or system errors.

Rev 11/13

OFFICE OF THE GENERAL COUNSEL
MUSC/MUHA

- APPROVED AS TO FORM -

By: _________

Date: 4-30-14

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