Terms & Conditions

1. Travelocity Price Guarantee. In the unlikely event that you find a lower rate on Travelocity.com or on another U.S.-based website within 24 hours of booking with Travelocity.com, we will credit or refund to you the difference in price. In addition, we will give you a fifty dollar ($50.00US) coupon good on a future booking of a Travelocity Rate hotel or air plus hotel package on Travelocity.com. This Travelocity Price Guarantee is subject to the terms and conditions listed below.

2. Travel must be completed in accordance with the booked itinerary to be eligible to receive the coupon, refund or credit. Changed or cancelled bookings are not eligible to receive the coupon. Coupons will be added to your account within 6 to 8 weeks after your qualifying travel itinerary has been completed.

3. Stand Alone Spirit Airlines Flights are not eligible for Travelocity Price Guarantee. Spirit Airlines flights within a package could be eligible per standard TPG rules.

4. Travel itinerary for Travelocity Price Guarantee claims must be purchased using a valid Travelocity Account and paid in full at time of claim. Travelocity itineraries purchased with a Single Use, Guest Account, or Partial payment are ineligible for Travelocity Price Guarantee Awards.

twenty-four (24) hours after your Travelocity.com booking to make a claim under the Travelocity Price Guarantee. The lower rate must be available for booking at the time you contact us, as determined by our customer service representatives.

6. Must be "Apples to Apples" Comparison. The Travelocity Price Guarantee is available only for exact itinerary matches, for example, the specific airline, hotel (including room type), ship and cabin category, rental car company and vehicle class, applicable refund policy, and the exact same dates and times of travel or service as booked through Travelocity.com. Additionally for flight claims, the itineraries must have the same Cabin Class and Booking Code. The Cabin Class is First, Business, Premium Economy or Coach/Economy. The Booking Code is determined by the fare purchased and the airline rules associated, which will be indicated as a letter (L, Y, U, etc.). For any stand-alone product booking (for example, a hotel room or an airline ticket), the comparison must be to the same product purchased stand-alone through another website (i.e., not part of a hotel + air travel package). The Travelocity Price Guarantee is not available for bookings on websites where the carrier, property, rental car company, itinerary or similar booking details are unknown until after purchase. You must meet all requirements imposed on the lower price (if any), including, without limitation, residency, regional and age-related requirements.

7. Comparison Rates Must Be Available to the General Public Online. The Travelocity Price Guarantee applies only to prices both advertised and available to the general public on an English-language website. For example, this does not include rates offered on membership program websites, corporate discounts or rates; group, charter, rewards program, incentive, meeting, convention, consolidator or interline prices; prices obtained via auction or similar process; or
prices available only by using a coupon or other promotion not offered to the general public. The lower rate may not come from a website where you call to get the rate, or from an e-mail that you received. The rate must be quoted, booked, and paid for in US dollars.

8. Important Note Regarding Activities and Travel Packages. When you book an activity, or a travel package (i.e., air + hotel, air + hotel + car, air + car, or hotel + car booked together as a package on the same itinerary) with Travelocity.com, the Travelocity Price Guarantee applies to the cost of the activity or the travel package, respectively, plus all taxes and fees.

9. Important Note Regarding Cruises. The Travelocity Price Guarantee applies only to the cost of the cruise. Taxes and fees, and any additional items, such as air or land components, insurance, the Cruise Protection Plan, shipboard credits, transfers, pre- or post-cruise hotel stays, onboard amenities, gift cards/certificates, cash back and/or dollars off are not eligible. To qualify for the Travelocity Price Guarantee on a cruise booking, you must have either paid in full or paid a non-refundable deposit on the booking. If you have made a non-refundable deposit, then any credit under the Travelocity Price Guarantee will be applied toward the outstanding balance due for your booked cruise.

10. Verification of Claims. All requests, including receipts, are subject to verification by Travelocity. Travelocity will not accept screenshots or other purported evidence of a lower price that cannot be independently confirmed by Travelocity personnel. Nor will Travelocity verify any request that it believes, in its sole discretion, is the result of a printing or other error or is made fraudulently or in bad faith. For verification of stand-alone car rental and non-prepaid hotel bookings, the customer service representative
will instruct you to e-mail an electronic copy of your car or hotel receipt to Travelocity within thirty (30) days after you have completed the rental or hotel stay. Verified requests will receive a credit to the credit card used for the booking, within approximately 7-10 days of verification.

11. Limit: one (1) $50 coupon per entire booking, and three (3) coupons per customer per calendar month (regardless of the number of accounts used by the customer). Each coupon is valid for one (1) year from month of issuance. Travelocity reserves the right to render any coupon void that Travelocity issues in excess of these limits, issued in error, or where the customer is found to be ineligible to receive a coupon or has been deemed by Travelocity to be abusing the Travelocity Price Guarantee program for personal or financial gains. Click here for complete coupon terms and conditions.

12. Changes. Travelocity reserves the right in its sole discretion to modify or discontinue the Travelocity Price Guarantee or to restrict its availability to any person, at any time, for any or no reason, and without prior notice or liability to you. The terms that are in effect at the time of your booking will determine your eligibility under the Travelocity Price Guarantee. No change in the Travelocity Price Guarantee will affect any coupon that has already been issued to you. The failure by Travelocity to enforce any provision of these Terms & Conditions shall not constitute a waiver of that provision.